# Wisnik Law Firm Marketing / BD Survey 2014 

By Eva Wisnik

November 2014

Wisnik Career Enterprises, Inc.

## Our Goal Is To Help You Achieve Your Goals

Dear Friends of Wisnik,
We wanted to share the current findings from the Wisnik Law Firm Marketing/BD Survey with you.
The following information is based on a survey sent to all levels of legal marketing and BD professionals at top law firms in New York, Chicago, and Washington, D.C in October 2014. The results that follow were generated from 262 responses. Thank you to all of those who participated!

Our goal in sharing this information with you is to offer benchmarks for where you, your staff, and your department fall as compared to your peers. We believe that these salary and bonus numbers reflect the current market accurately. By this, I mean that if a firm were to call tomorrow and ask us what they needed to pay a marketing manager, we would confidently quote them the numbers in this report. We have found that the new jobs we have received since January fall into these ranges.

We hope that you find the enclosed information valuable. Your responses to this Wisnik Law Firm Marketing/BD Survey help us to capture and confirm market trends. As for the market, we have definitely seen a continued increase in new law firm marketing/BD positions throughout the year and are hopeful that new opportunities will continue to grow. Have a wonderful Thanksgiving and New Year and please let us know if there is any way we can help you achieve your goals!

## Bios

Eva Wisnik founded Wisnik Career Enterprises, Inc. in 1996 after serving as Director of Recruitment and Training for Schulte Roth \& Zabel and Cadwalader, Wickersham \& Taft. She has worked with over 100 law firms, including 74 of the AmLaw 100. Eva has conducted over 600 training programs for attorneys on topics that include Business Development Skills, Time Management and Myers Briggs and has conducted over 35 salary surveys for law firm professionals since 1998. Eva holds an MBA in Marketing from Fordham University and a BA in Psychology from Barnard College.
Eva Wisnik President, Wisnik Career Enterprises, Inc.

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Ann Sawner is Wisnik's Manager of Operations \& Special Projects. Ann holds a Master's in Organizational Psychology from Columbia University. In addition to working with clients and candidates, Ann also develops training programs and has managed and analyzed data from over 15 legal industry salary surveys. She earned her BA from the University of Virginia in both Economics and Spanish.

## Response Breakdown

## Total of 262 marketing professionals' salary and industry information

- By Position
- Chief: 19
- Director: 71
- Manager: 104
- Specialist/

Sr. Coordinator: 44

- Coordinator: 19
- Assistant: 5

By Location

- New York: 163
- Washington, D.C.: 62
- Chicago: 36
- By Firm Size
- 1-250: 32
- 251-500: 48
- 501-750: 28
- 751-1000: 62
- 1000+: 66


## Summary of Interesting Survey Results

- 73\% received a bonus AND a raise last year; 22\% received either a bonus OR a raise
- $84 \%$ of you plan to be in legal marketing 2 years from now
- Over $55 \%$ of Chiefs and Directors have a graduate degree (JD, Master's, or MBA)

In the last 2 years:
62.7\% say their department has increased in size
$44 \%$ of respondents have been promoted with a title change

## Profile of a Marketing/BD Professional

# Degree of Education Attained by Legal Marketers 



There are twice as many legal marketing/BD professionals with an MBA or Master's degree as there are with JDs!

All Respondents

## 2014 Highest Degree of Education, by Job Title



## Law Firm Marketing / BD Professionals: Years of Experience



## Primary Areas of Work Focus



## Primary Areas of Work Focus (cont'd)



## Wisnik Salary Findings

## 2014 Average Salaries, By Title

| Title (\# responses | Avg. Salary | Median | Avg. <br> Bonus | Avg. <br> Raith salary data) |
| :--- | :--- | :--- | :--- | :--- |
| Chief (17): | $\$ 404,706$ | $\$ 430,000$ | $\$ 42,967$ | $4.6 \%$ |
| Director (65): | $\$ 217,652$ | $\$ 204,000$ | $\$ 21,329$ | $5.4 \%$ |
| Manager (99): | $\$ 134,402$ | $\$ 130,000$ | $\$ 7,165$ | $4.6 \%$ |
| Specialist/ | $\$ 80,394$ | $\$ 80,000$ | $\$ 4,211$ | $5.5 \%$ |
| Sr. Coord. (41): | $\$ 57,494$ | $\$ 57,400$ | $\$ 2,158$ | $3.6 \%$ |
| Coordinator (18): | $\$ 54,825$ | $\$ 46,250$ | $*$ | $*$ |

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* Insufficient number of responses Note: Salary data shown is base salary


## Average Salaries by City

| Title | New York | Chicago |  |
| :--- | :---: | :---: | :--- |
| Washington, D.C. |  |  |  |
| Chief: | $\$ 443,750$ | $\$ 316,667$ | $\$ 428,333$ |
| Director: | $\$ 235,713$ | $\$ 182,500$ | $\$ 191,700$ |
| Manager: | $\$ 138,649$ | $\$ 117,285$ | $\$ 131,510$ |
| Specialist/ | $\$ 83,902$ | $\$ 76,033$ | $\$ 70,100$ |
| Sr. Coord.: | $\$ 60,764$ | $\$ 45,812.5$ | $\$ 61,000$ |
| Coordinator: | $\$ 0$ | $*$ | $*$ |

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## Salary Breakdown by Position and Location

## Average Salary, Bonus, \& Raise by Location

## All Chiefs $=17$

Average Salary $=\$ 404,706 \quad$ Median $=\$ 430,000$ Average Bonus $=\mathbf{\$ 4 2 , 9 6 7}$ Average Raise $=4.6 \%$

| Location: | New York |  | Chicago |  |
| :--- | :---: | :---: | :---: | :--- |
| Washington, D.C. |  |  |  |  |
| Average Salary: | $\$ 443,750$ | $\$ 316,667$ | $\$ 428,333$ |  |
| Median: | $\$ 425,000$ | $\$ 225,000$ | $\$ 450,000$ |  |
| Average Bonus: | $*$ | $*$ | $\$ 43,750$ |  |
| Average Raise: | $*$ | $*$ | $3.9 \%$ |  |

## Average Salary, Bonus, \& Raise by Location

## All Directors = 65

Average Salary $=\$ 217,652$ Median $=\$ 204,000$ Average Bonus $=\$ 21,329$ Average Raise $=5.4 \%$

| Location: | New York |  | Chicago | Washington, D.C. |
| :--- | :--- | :--- | :--- | :--- |
| Average Salary: | $\$ 235,713$ | $\$ 182,500$ | $\$ 191,700$ |  |
| Median: | $\$ 227,500$ | $\$ 163,500$ | $\$ 190,000$ |  |
| Average Bonus: | $\$ 26,705$ | $\$ 17,714$ | $\$ 10,464$ |  |
| Average Raise: | $5.7 \%$ | $6 \%$ | $4.3 \%$ |  |

## Average Salary, Bonus, \& Raise by Location

## All Managers = 99

Average Salary $=\mathbf{\$ 1 3 4 , 4 0 2}$ Median $=\$ 130,000$ Average Bonus $=\mathbf{\$ 7 , 1 6 5}$ Average Raise $=4.6 \%$

| Location: | New York |  | Chicago |  | Washington, D.C. |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Average Salary: | $\$ 138,649$ |  | $\$ 117,285$ | $\$ 131,510$ |  |
| Median: | $\$ 130,000$ |  | $\$ 120,000$ | $\$ 130,000$ |  |
| Average Bonus: | $\$ 8,178$ |  | $\$ 5,364$ | $\$ 5,380$ |  |
| Average Raise: | $5 \%$ | $3.4 \%$ | $3.9 \%$ |  |  |

## Average Salary, Bonus, \& Raise by Location

## All Specialist / Sr. Coordinators $=41$ <br> Average Salary $=\$ 80,394$ Median $=\$ 80,000$ Average Bonus = \$4,211 Average Raise = 5.5\%

| Location: | New York |  | Chicago |  |
| :--- | :--- | :--- | :--- | :--- |
| Washington, D.C. |  |  |  |  |
| Average Salary: | $\$ 83,902$ |  | $\$ 76,033$ | $\$ 70,100$ |
| Median: | $\$ 83,500$ |  | $\$ 74,000$ | $\$ 68,850$ |
| Average Bonus: | $\$ 4,015$ |  | $\$ 6,350$ | $\$ 3,083$ |
| Average Raise: | $6.1 \%$ | $6.2 \%$ | $2.9 \%$ |  |

## Average Salary, Bonus, \& Raise by Location

$$
\begin{gathered}
\text { All Coordinators }=18 \\
\text { Average Salary }=\$ 57,494 \text { Median }=\$ 57,400 \\
\text { Average Bonus }=\$ 2,158 \text { Average Raise }=3.6 \%
\end{gathered}
$$

| Location: | New York |  | Chicago |  |
| :--- | :--- | :--- | :--- | :--- |
| Washington, D.C. |  |  |  |  |
| Average Salary: | $\$ 60,764$ |  | $\$ 45,813$ | $\$ 61,000$ |
| Median: | $\$ 59,900$ |  | $\$ 45,000$ | $\$ 64,000$ |
| Average Bonus: | $\$ 2,300$ | $*$ | $\$ 1,875$ |  |
| Average Raise: | $3.3 \%$ | $*$ | $3.6 \%$ |  |

## Salary Breakdown by Position and Firm Size

## Average Salary, Bonus, \& Raise by Firm Size

## All Chiefs = 17

Average Salary $=\$ 404,706 \quad$ Median $=\$ 430,000$ Average Bonus = \$42,967 Average Raise = 4.6\%

| Firm Size: | $\underline{\mathbf{2 5 1 - 5 0 0}}$ | $\underline{\mathbf{7 5 1 +}}$ |
| :--- | :---: | :---: | :--- |
| Average Salary: | $\$ 375,000$ | $\$ 495,833$ |
| Median: | $\$ 375 \mathrm{~K}$ | $\$ 500 \mathrm{~K}$ |
| Average Bonus: | $*$ | $\$ 62,000$ |
| Average Raise: | $*$ | $*$ | for Firm Sizes 1-250 and 501-750, and some bonus/raise data

## Average Salary, Bonus, \& Raise by Firm Size

## All Directors = 65 <br> Average Salary = \$217,652 Median = \$204,000 <br> Average Bonus $=\$ 21,329$ Average Raise $=5.4 \%$

| Firm Size: | $\underline{\mathbf{1 - 2 5 0}}$ | $\underline{\mathbf{2 5 1 - 5 0 0}}$ | $\underline{\mathbf{5 0 1 - 7 5 0}}$ | $\underline{\mathbf{7 5 1 - 1 0 0 0}}$ | $\underline{\mathbf{1 0 0 1 +}}$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Average <br> Salary: | $\$ 187,400$ | $\$ 244,250$ | $\$ 222,600$ | $\$ 199,154$ | $\$ 226,053$ |
| Median: | $\$ 171,000$ | $\$ 225,000$ | $\$ 172,000$ | $\$ 197,000$ | $\$ 230,000$ |
| Average <br> Bonus: | $\$ 20,025$ | $\$ 30,042$ | $*$ | $\$ 12,091$ | $\$ 23,125$ |
| Average <br> Raise: | $5.1 \%$ | $3.5 \%$ | $*$ | $5.6 \%$ | $6.4 \%$ |

## Average Salary, Bonus, \& Raise by Firm Size

## All Managers = 99

Average Salary $=\$ 134,402$ Median $=\$ 130,000$ Average Bonus = \$7,165 Average Raise = 4.6\%

| Firm Size: | $\underline{\mathbf{1 - 2 5 0}}$ | $\underline{\mathbf{2 5 1 - 5 0 0}}$ | $\underline{\mathbf{5 0 1 - 7 5 0}}$ | $\underline{\mathbf{7 5 1 - 1 0 0 0}}$ | $\underline{\mathbf{1 0 0 1 +}}$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Average <br> Salary: | $\$ 115,708$ | $\$ 126,564$ | $\$ 153,110$ | $\$ 140,552$ | $\$ 129,906$ |
| Median: | $\$ 109,000$ | $\$ 122,500$ | $\$ 145,000$ | $\$ 130,000$ | $\$ 125,275$ |
| Average <br> Bonus: | $\$ 3,167$ | $\$ 6,936$ | $\$ 7,044$ | $\$ 8,105$ | $\$ 7,565$ |
| Average <br> Raise: | $2.9 \%$ | $5 \%$ | $4 \%$ | $5.9 \%$ | $4.1 \%$ |

## Average Salary, Bonus, \& Raise by Firm Size

## All Specialist / Sr. Coordinators $=41$ <br> Average Salary $=\$ 80,394$ Median $=\$ 80,000$ Average Bonus = \$4,211 Average Raise = 5.5\%

| Firm Size: | $\underline{\mathbf{1 - 2 5 0}}$ | $\underline{\mathbf{2 5 1 - 5 0 0}}$ | $\underline{\mathbf{7 5 1 - 1 0 0 0}}$ | $\underline{\mathbf{1 0 0 1 +}}$ |
| :--- | :---: | :---: | :---: | :---: | :--- |
| Average <br> Salary: | $\$ 82,500$ | $\$ 82,000$ | $\$ 79,892$ | $\$ 80,823$ |
| Median: | $\$ 85,000$ | $\$ 82,000$ | $\$ 74,500$ | $\$ 80,000$ |
| Mverage <br> Bonus: | $*$ | $*$ | $\$ 3,783$ | $\$ 4,931$ |
| Average <br> Raise: | $*$ | $3.4 \%$ | $6.1 \%$ | $6.4 \%$ |

* Insufficient number of respondents for Firm Size 501-750 and some Bonus/Raise data


## Average Salary, Bonus, \& Raise by Firm Size

## All Coordinators = 18 <br> Average Salary $=\$ 57,494$ Median $=\$ 57,400$ Average Bonus = \$2,158 Average Raise = 3.6\%

| Firm Size: | $\underline{251-500}$ | $\underline{\mathbf{7 5 1 - 1 0 0 0}}$ | $\underline{1001+}$ |
| :--- | :---: | :---: | :---: | :---: |
| Average Salary: | $\$ 57,160$ | $\$ 59,667$ | $\$ 57,523$ |
| Median: | $\$ 59,800$ | $\$ 57,500$ | $\$ 55,625$ |
| Average Bonus: | $\$ 2,260$ | $\$ 1,775$ | $*$ |
| Average Raise: | $2.8 \%$ | $*$ | $*$ |

## Industry Findings: Firm Structure \& Staffing

## Size of Firm vs. Size of Marketing Department



## Size of Firm vs. Size of Department, by City



## Has Your Department Size Changed?



## Department Size Changes: City Comparison

My Department Size has:



Chicago


Washington, D.C.

# Department Size Changes: 2011-2014 Comparison 

## My Department Size has:



# Department Size Changes: 2014 Comparison with Recruiting 

My Department Size has:


2014: Marketing/BD Departments


2014: Recruiting Departments*

* Recruiting info drawn from NY \& DC 2014 data and Chicago 2013 data


## Average Hours Worked Per Week, Since January 1, 2014

By City


By Position


## Average Salary vs. Years of Experience


Years of Legal
Marketing
Experience

Years of Total
Work
Experience

Average Salary
(in thousands)

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## Reporting Structure: <br> Who Does Marketing/BD Department Report To?



## In the Past 2 Years, Have You Had a Promotion with a Title Change?




Coordinator


## Industry Findings: Compensation Trends

# Senior Mar/BD Professionals: Average Salary Comparisons, 2007-2014 



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# Junior Mar/BD Professionals: Average Salary Comparisons, 2013-2014 



## Why did Chief Salaries Dip in 2013? 2011-2014 Comparison

Overall, Chief salaries dipped in 2013. The reasons are due to respondent location and firm size.

- In general, Chicago salaries are lower than NY or DC, and the 2013 survey had more Chicago Chiefs than the 2011 or 2014 surveys
- 2013 Chicago Chiefs also came from smaller firms (lower salaries), whereas 2011 and 2014 respondents were from larger firms (higher salaries).
- Compared to 2011 and 2014, the increased number of Chief respondents from smaller firms, and a greater number of Chicago Chief responses, skewed the overall 2013 Chief salary information downward.



## Did You Get a Bonus or a Raise?



## Are You Satisfied with Your Compensation?



## By City, Are You Satisfied with Your Compensation?



New York


Chicago


Washington, D.C.

## Responsibilities of a Marketing/BD Professional

# Chiefs: <br> Responsibilities and the Future 

## 100\% say they plan to be in legal marketing/BD in two years

Where do you spend your time?


I would leave my current Firm for:


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# Directors: <br> Responsibilities and the Future 

## 91\% say they plan to be in legal marketing/BD in two years

Where do you spend your time?


I would leave my current Firm for:


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# Managers: Responsibilities and the Future 

## 85\% say they plan to be in legal marketing/BD in two years

Where do you spend your time?


I would leave my current Firm for:


# Specialists / Sr. Coordinators: Responsibilities and the Future 

## 72.5\% say they plan to be in legal marketing/BD in two years

Where do you spend your time?


I would leave my current Firm for:


# Coordinators: Responsibilities and the Future 

## 67\% say they plan to be in legal marketing/BD in two years

Where do you spend your time?


I would leave my current Firm for:


# Assistants: <br> Responsibilities and the Future 

## 50\% say they plan to be in legal marketing/BD in two years



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